



UNA-UK Individual Membership Policy

UNA-UK values all its members and the grassroots network of individuals who champion a strong, credible, and effective United Nations. This document outlines the UNA-UK membership structure; the support members can expect from UNA-UK; the behavioural expectations for all UNA-UK members; and the process for dealing with breaches to this policy.

Membership Structure

In seeking to accommodate a variety of circumstances, UNA-UK offers five unique membership types for individuals.

The annual membership fee and entitlements are detailed below. In addition, all UNA-UK members are eligible to participate in the election of the UNA-UK Elected Trustees and attend the UNA-UK members conference.

As a charity, income generation is always challenging and we value the contributions every member has made not only in membership subscriptions but also their generosity in additional donations.

Some methods of payments, cost the charity considerably more than others and the costs associated with direct debit payments is currently very expensive for the charity, unfortunately for direct debit payments only there will be an additional £5 processing fee per transaction. UNA-UK members can opt to pay by quarterly or annual direct debit payments, monthly plans are no longer available.

Standard Membership

Annual membership fee: £50

Benefits:

- Invitations to UNA-UK events
 - Discounted tickets to UNA-UK ticketed events
 - Regular emails on topical news
 - Electronic copy of UNA-UK magazine
- Electronic access to our annual publications, such as the Sustainable Developments Goals and Climate Change

Student Membership

UNA-UK offers two affordable membership options for students, an annual subscription and a three-year subscription. Any student membership purchases will require you to provide an email address for your academic institution.

Annual membership fee: £20 / 3-year membership fee: £50

Benefits:

- Student newsletter once a term, with news and opportunity updates
- Invitations to UNA-UK events
- Electronic copy UNA-UK magazine
- Regular email updates on topical news
- Electronic access to our annual publications, such as the Sustainable Developments Goals and Climate Change

Family Membership

Family membership enables you to name up to four individuals on a linked membership, the person paying the membership fee will be the lead contact. The lead contact can nominate up to three further members, these individuals are not required to live in the same household.

Annual membership fee £120

Benefits:

- Invitations to UNA-UK events
- Regular emails on topical news
- Electronic copy of UNA-UK magazine
- Electronic access to our annual publications, such as the Sustainable Developments Goals and Climate Change

Concessionary Membership

For those currently in receipt of state benefits, UNA-UK offers an affordable membership option with the same benefits as a standard membership.

Annual membership fee £25

Benefits:

- Invitations to UNA-UK events
- Regular emails on topical news
- Electronic copy of UNA-UK magazine
- Electronic access to our annual publications, such as the Sustainable Developments Goals and Climate Change

Platinum Membership

Annual membership fee: £250

Benefits:

- Invitations to UNA-UK events - if attending, you will get a reserved seat
- Guaranteed ticket to the UNA-UK Members Conference
- Regular email updates on topical news
- Electronic copy of UNA-UK magazine
- Electronic access to UNA-UK publications, such as the Sustainable Development Goals and Climate Change
- Invitation to platinum networking events

Membership Fee Overview	Annual Membership Fee by Standing Order, PayPal or Card Payment	Including bank charges if paying by direct debit	
		<i>Annual payment (£5)</i>	<i>Quarterly Payments (£20)</i>
Standard	£50	£55	£70
Concession – for those in receipt of state benefits	£25	£30	£45
Family	£120	£125	£140
Platinum	£250	£255	£270
Student (1 year)	£20	£25	£40
Student (3 year)	£50	£55	£70

Supporting Members and Responding to Enquiries

UNA-UK values all its members, members play a vital role in helping UNA-UK achieve its objectives, from amplifying national advocacy efforts at the local and regional levels to supporting education initiatives in their local communities. UNA-UK seeks to respond efficiently and effectively to all queries/requests from members, endeavouring to be as helpful and supportive as possible within the charity's capacity. The section below outlines how members can contact UNA-UK staff and the Elected Trustees and what members can expect from UNA-UK in handling membership queries and requests.

- **Keeping in touch** - The best way members who have a query or request can get in touch with UNA-UK is via email at: info@una.org.uk and a member of the UNA-UK staff team will respond within five working days - during exceptionally busy periods, however, this may take slightly longer.

To ensure the UNA-UK team is able to respond effectively to enquiries, we will respond to a maximum of one enquiry per-week from an individual member. In instances where multiple enquiries are made, UNA-UK may group responses into a singular reply – this may impact the speed in which a response is sent.

- **UNA-UK Elected Trustees** will work with UNA-UK staff to provide advice and assistance to members. Email enquiries addressed to info@una.org.uk will be dealt with by UNA-UK staff on a case by case basis, and where necessary, the Elected Trustees will be involved in the correspondence and/or they may respond directly.
- **Meetings with UNA-UK staff** - An appointment is necessary whether in-person or for a telephone meeting with UNA-UK staff or the Elected Trustees. UNA-UK staff will work with the member(s) involved to arrange a meeting at a mutually convenient date and time. To maintain equality of accessibility to all UNA-UK members, regardless of geographical location, meetings will typically be conducted via telephone. To help UNA-UK staff respond to member queries more effectively, matters to be discussed should be agreed in advance. In most instances UNA-UK will not be able to accommodate in-person meetings with members who arrive at the UNA-UK offices without a prior agreed appointment.

For further information about what individual members can expect from UNA-UK staff, and in return what UNA-UK expects from its members, please read the [UNA-UK Membership Conduct document](#).